## Medical Insurance Waivers with ECI Services Frequently Asked Questions

Do I need to complete a waiver if I am going to purchase my medical insurance coverage through WSU?

No. Students who are purchasing health insurance through WSU do not need to complete a waiver request.

Will the medical insurance I have through a U.S. employer meet the requirements for a waiver?

U.S. employemedicalinsurance plan will meet the health insurance requirements **B/UI** probably not

Will ECI Services contact me if the problem with my waiver or documentation? Yes, ECI Services will send an email to your @shockers.wichita.edu email account. Please check your email often for updates.

Can I submit my insurance plan paperwork written in my native language? No, documents must be in English and coverage amounts in U.S. dollars.

What happens if I miss the deadline to submit my waiver and documentation? If you do not complete the waiver process by the deadline or if your coverage does not meet the requirements, you will be automatically charged for medical insurance on your WSU fee bill.

I completed a waiver last semester. Do I need to complete one again? Yes. If you wish to waive the UHCSR insurance coverage, you must complete the insurance waiver processeach semester by submitting the online waiver and your insurance documentation.

## What if I have questions?

- For general questions regarding the insurance waiver process, contact WSU Student Health Services at <a href="mailto:shsbilling.insurance@wichita.edu">shsbilling.insurance@wichita.edu</a>
- For questions about a waiver you have already submitted or about a medical insurance policy that you are thinking about purchasing, contact ECI Services at (8-303)72449r email waiver@eciservices.com